



By using Kabuki's website to make a booking you:

- (a) are taken to have agreed to the following terms and conditions; and
- (b) warrant:
 - (i) that you are over 18 years of age; and
 - (ii) that you are the authorised holder and/or user of the credit care or debit card used to make the booking.

Booking terms and conditions

Cancellations and no-shows have a significant impact on Kabuki, our clients, and our team. We consider that implementing an online booking policy is the fairest way of managing commitment to appointments.

Kabuki may change these terms and conditions from time to time.

Online bookings

1. An online booking for a service is made by completing the booking form online which includes the payment of a minimum deposit of \$60 (deposit).
2. Once made, your booking can only be cancelled or rescheduled online.
3. Subject to (a), (b) or (c), the deposit will be applied as part payment of the service.
 - (a) if you cancel or reschedule your booking less than 24 hours prior to the time and date of your booking, the deposit is forfeited to Kabuki;
 - (b) if you cancel or reschedule your booking more than 24 hours prior to the time and date of your booking, the deposit can, at your option, be fully refunded or used to make another online booking.
 - (c) if you do not attend Kabuki at the time and date of your booking, or within 10 minutes thereof, it will be deemed to have been cancelled with less than 24 hours notice and (a), above, will apply.
4. Nothing in clause 3 (a), (b) or (c) prevents you from sending another person in lieu of yourself at the time and date of your booking to receive the service that you booked in which case the deposit will be applied at part payment of the service provided.

Confirmation SMS

5. As a courtesy, Kabuki will send you an SMS message at or about 9 a.m. on the date prior to the date of your booking (reminder).
6. The failure of Kabuki to send the reminder and/or your failure to receive the same does not affect the parties rights and obligations in clause 3, above.

Gift card terms and conditions

If you hold a Gift Card (voucher), for a service the following provisions apply:

7. You must make an online booking for the voucher service and let us know that you have a voucher for same. No deposit is required.
8. Subject to (a), (b) or (c), and clause 13 the voucher will be applied as payment in full for the voucher service.
 - (a) if you cancel or reschedule your booking less than 24 hours prior to the time and date of your booking, the voucher is forfeited to Kabuki;
 - (b) if you cancel or reschedule your booking more than 24 hours prior to the time and date of your booking, the voucher can be used in respect of another online booking.
 - (c) if you do not attend at the time and date of your booking, or within 10 minutes thereof, you will be deemed to have been cancelled with less than 24 hours notice and (a), above, will apply.
9. Clauses 5 and 6, above have the same application to a voucher service, save that in clause 6, the failure of Kabuki to send the reminder and/or your failure to receive the same does not affect the parties rights and obligations in clause 8, above.
10. A voucher expires after one (1) year from the date of purchase unless otherwise stated on the voucher.
11. Vouchers are not refundable and cannot be exchanged for cash.
12. Vouchers are non-transferable and not redeemable to purchase other vouchers.
13. Vouchers can be used as payment for an alternative service. If the costs of the service is less than the value of the voucher the residue of the value of the voucher is forfeited to Kabuki; if the cost of the service is more the voucher can be used as part payment.